

Zero tolerance.

Okay, now we have your funds,
You paid in full and so the crumbs
of courtesy that you once expected
were history when you elected
to sign the contract, sir.

Just wait your turn till we call,
Read the sign – it's on the wall.
It's not our fault if we can't cope
Computers down, the systems broke.
Zero tolerance is our rule, sir.

The deal, you see, is that we would
Reduce the service if you should
Make a fuss or worse complain,
So now you lose, as we gain.
Please just keep your cool, sir.

Just wait your turn till we call,
Read the sign – it's on the wall.
It's not our fault if we can't cope
Computers down, the systems broke.
Zero tolerance is our rule, sir.

We've become so large and slick
And we can use each legal trick,
So if you hate our platitudes,
You must change your attitudes
So sit back and relax, sir.

Just wait your turn till we call,
Read the sign – it's on the wall.
It's not our fault if we can't cope
Computers down, the systems broke.
Zero tolerance is our rule, sir.

Can't you see I'm really busy,
No time for your petty tizzy.
Don't you moan or cry or yelp,
I'll just ignore your cries for help.
I won't tell you again, sir.

Just wait your turn till we call,
Read the sign – it's on the wall.
It's not our fault if we can't cope
Computers down, the systems broke.
Zero tolerance is our rule, sir.

Corporate giants use this con,
The store that served you now is gone,
Public service aint no more,
As we're covered by the law.
Come back tomorrow, sir.

Just wait your turn till we call,
Read the sign – it's on the wall.
It's not our fault if we can't cope
Computers down, the systems broke.
Zero tolerance is our rule, sir.

*Zero tolerance - toe the line,
Intimidation by design,
That notice is saying you
Are now stuck with what we do.
And we don't give a damn, matey.*